



How Systemware Streamlined the Operations of a Fortune 100 Bank

SUMMARY

Systemware’s Enterprise Report Management (ERM) solution proved invaluable in supporting a Fortune 100 bank in optimizing its operations, enhancing compliance, and achieving significant efficiencies in managing its extensive document repositories. The comprehensive and robust features of Systemware’s ERM solution enabled the bank to effectively handle its vast amount of documents, resulting in enhanced productivity, reduced costs, and a more agile and compliant business environment.

REQUIREMENTS

Antiquated system processes

The Fortune 100 bank is one of the world’s largest financial institutions, serving millions of customers globally. With its extensive operations and diverse range of financial products and services, the bank faced significant challenges in managing and organizing its critical reports, complying with regulatory requirements, and streamlining internal processes. The bank had an extensive collection of financial reports, statements, transaction records, and customer documentation spread across various departments and systems. The lack of a centralized and efficient document management system resulted in time-consuming search and retrieval processes, limited collaboration capabilities, and increased compliance risks. The bank recognized the need for an enterprise report management solution that could address these challenges effectively.

CASE STUDY

BANKING LEADER

SYSTEMWARE



SOLUTION

Systemware’s solution offered a comprehensive set of features and functionalities designed specifically for the financial industry, making it an ideal choice for the Fortune 100 bank.

Systemware’s solution provided the bank with advanced document organization capabilities. Reports were categorized, tagged, and indexed based on predefined criteria, allowing easy and quick retrieval of specific documents. The intuitive user interface and robust search capabilities enabled bank employees to locate critical information within seconds, eliminating the time-consuming manual search processes.

Compliance with regulatory standards was a top priority for the bank. Systemware’s solution helped the bank enforce access controls, implement audit trails, and maintain document versioning, ensuring compliance with regulations such as SOX, PCI DSS, and GDPR. The solution also provided encryption and secure storage for sensitive financial information, safeguarding it against unauthorized access and ensuring data integrity.

RESULTS

Systemware’s Enterprise Report Management solution transformed the bank’s internal collaboration processes. The software offered a centralized platform where departments and teams could share and edit documents seamlessly. Version control functionalities prevented conflicts and inconsistencies, while collaborative commenting features facilitated efficient communication and feedback exchange. This streamlined workflow, improved cross-department collaboration, and accelerated decision-making processes.

The powerful search capabilities of Systemware’s solution significantly reduced the time required to find specific information. Bank employees could search for keywords, phrases, or metadata associated with reports, swiftly retrieving relevant data. The accelerated information retrieval not only saved time but also enabled faster and more informed decision-making, enhancing overall operational efficiency.

Systemware’s Enterprise Report Management solution integrated seamlessly with the bank’s reporting tools, providing comprehensive reporting and analytics capabilities. The bank could generate customizable reports, visualizations, and dashboards, gaining valuable insights from their data. This empowered the bank to identify trends, monitor performance, and make data-driven decisions, leading to improved operational efficiency and better customer service.

CASE STUDY

BANKING LEADER

SYSTEMWARE



Benefits

By implementing Systemware's Enterprise Report Management solution, the Fortune 100 bank experienced significant improvements across various areas:

- Enhanced operational efficiency through streamlined document management processes and faster information retrieval
- Seamless connectivity between disparate systems
- Improved compliance with regulatory requirements, ensuring data security and integrity
- Robust find, transform, and deliver functionality
- Strengthened collaboration and communication among departments, accelerating decision-making processes
- Minimized system downtime, allowing better service to customers



LET US SHOW YOU
HOW WE DID IT →

About Systemware

Systemware helps the world's largest and most highly regulated organizations simplify infrastructure, optimize cost, create workflow efficiencies, reduce risk, and meet information governance requirements. Our intelligent content services platform, Content Cloud, enables users to find and extract information wherever it is stored and transform and deliver it in the exact context needed for each business line. Content Cloud delivers optimized performance in public, private, hybrid, and IBM Z environments, as well as a fully hosted SaaS offering. There is a reason some of the world's most successful financial institutions trust us. Let us talk about what we can do for you.

Give us a call. 866.533.1514

www.systemware.com