

How Systemware Content Cloud's automation capabilities helped Kroger reduce payroll processing time by 97%.

EXECUTIVE SUMMARY

With nearly \$140 Billion in revenue, Kroger has the distinction of being the nation's largest supermarket chain and is the second largest grocer behind only Walmart. Kroger Accounting Services provides payroll services for their 500,000+ associates at over 2,700 store locations across 35 states. It is easy to imagine that there were pain points in managing the volume of data produced in support of this many employees and locations. One issue was year-end payroll processing which was a month-long effort prior to enlisting the help of Systemware. With the implementation of Content Cloud and its built-in automated transform and extraction services, year-end data compilation was reduced from 112 hours to just 3.

CHALLENGE

Kroger recognized that they needed to streamline their year-end processing but were not in a position to completely revamp every part of their existing payroll system. Specifically, the tax processing challenge was that the payroll data for each company division was written and stored to a separate repository, and their current content management system did not provide the capability to automatically and intelligently search each repository and extract the requisite data. To identify, review, and extract payroll imbalances, Kroger had to manually search every location to find the information, and this inefficiency accounted for the excessive amount of time required.

It is a common problem for very large organizations to have several enterprise content management (ECM) software products and Kroger was no exception. To be considered for the payroll modernization task, the new software was required to span disparate repositories and extract the content from the existing legacy Kroger content management products.



“We’ve accomplished more this year than the past eleven years combined. We are doing work rather than pulling reports.”





SOLUTION

Several vendors were evaluated before Kroger chose Systemware to help with their payroll processing. Kroger recognized that Systemware was more interested in meeting a need and solving a problem than selling a product. They also saw the additional value that the Content Cloud platform would provide in their future growth and new technologies.

Systemware listened to the end users to understand the breadth of the required solution and worked with the client's business and technical teams to automate the once manual processes. In addition to automating the tax process, Kroger was also able to incorporate their existing Monarch models into the solution and by automating these extractions, Kroger also realized daily time savings as well. As Kroger continues to gain experience with Systemware Content Cloud, they are continually adding new automations to streamline their daily manual activities.

"...so fast we thought we were doing something wrong."

"We are only seeing the tip of the iceberg on the potential of Systemware."

MIGRATION

CASE STUDY

KROGER

SYSTEMWARE





Benefits

- Find, retrieve, and reconcile end-of-year payroll processing - 112 hours to 3 hours
- Futureproof their enterprise content management and position the business to integrate with emerging technologies
- Allowed to migrate without being forced off their IBM zSystems platform
- Improve team productivity by automating manual processing
- Consolidate support for desktop Monarch by incorporating into Content Cloud

LET US SHOW YOU HOW WE DID IT

A photograph of a diverse group of business professionals in a modern office setting. A woman in the center is looking towards a man on the right who is speaking and gesturing. Other people are visible in the background, some looking at a laptop. The office has a high ceiling with exposed wooden beams and industrial-style lighting.

About Systemware

Systemware helps the world's largest and most highly regulated organizations simplify infrastructure, optimize cost, create workflow efficiencies, and meet information governance requirements. Our intelligent content services platform, Content Cloud, enables users to find and extract information wherever it is stored and transform and deliver it in the exact context needed for each business line. Content Cloud delivers optimized performance in public, private, hybrid, and IBM zSystems environments, as well as a fully hosted SaaS offering.

www.systemware.com